



NORFOLK SOUTHERN RAILWAY SYSTEM

INVESTOR INQUIRIES: PETE SHARBEL, 470-867-4807

The accompanying unaudited financial information and summary of certain notes to the consolidated financial statements should be read in conjunction with: (a) the consolidated financial statements and notes included in Norfolk Southern Corporation's (NS, we, us and our) latest Annual Report on Form 10-K and in subsequent Quarterly Reports on Form 10-Q, and (b) any Current Reports on Form 8-K.

Any statements contained in this document which are not related to historical facts are forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995, and NS undertakes no obligation to update such statements. Such forward-looking statements are subject to risks and uncertainties (the most significant of which are described in our SEC filings) which could cause actual results to differ materially.

Consolidated Statements of Income

(in millions, except per share amounts)

Third Quarter

	2020 (GAAP)		Adjusted 2020 (Non-GAAP ¹)		2019	% Change (Non-GAAP)	
Railway operating revenues							
Merchandise	\$	1,556	\$ 1,556	\$	1,731	(10%)	
Intermodal		700	700		707	(1%)	
Coal		250	250		403	(38%)	
Total railway operating revenues		2,506	2,506		2,841	(12%)	
Railway operating expenses							
Compensation and benefits		578	578		682	(15%)	
Purchased services and rents		486	387 1		423	(9%)	
Fuel		126	126		226	(44%)	
Depreciation		293	293		286	2%	
Materials and other		183	183		228	(20%)	
Total railway operating expenses		1,666	1,567		1,845	(15%)	
Income from railway operations		840	939 1		996	(6%)	
Other income – net		39	39		22	77%	
Interest expense on debt		155	155		150	3%	
Income before income taxes		724	823 1		868	(5%)	
Income taxes							
Current		133	133		119	12%	
Deferred		22	47 1		92	(49%)	
Total income taxes		155	180		211	(15%)	
Net income	\$	569	\$ 643	\$	657	(2%)	
Railway operating ratio (%)		66.5	62.5 1		64.9	(4%)	
Earnings per share – diluted	\$	2.22	\$ 2.51 1	\$	2.49	1%	

Notes

1. Impairment of Investment

During the third quarter of 2020, we recorded an other-than-temporary impairment of \$99 million related to the carrying value of an equity method investment. This non-cash impairment charge is recorded in "Purchased services and rents" on the Consolidated Statements of Income and had a \$74 million impact on net income for the third quarter and the first nine months of 2020. These amounts have been reflected on a non-GAAP basis. See the Reconciliation of Non-GAAP Financial Measures and explanation on pages 3 and 4.

2. Stock Repurchase Program

We repurchased and retired 5.3 million and 8.4 million shares of common stock under our stock repurchase program during the first nine months of 2020 and 2019, respectively, at a cost of \$960 million and \$1.6 billion, respectively.



Consolidated Statements of Income

(in millions, except per share amounts)

First Nine Months

	2020 GAAP)	adjusted 2020 n-GAAP ^{1,3})		2019	% Change (Non-GAAP)
Railway operating revenues					
Merchandise	\$ 4,535	\$ 4,535	\$	5,173	(12%)
Intermodal	1,924	1,924		2,127	(10%)
Coal	757	757		1,306	(42%)
Total railway operating revenues	7,216	7,216		8,606	(16%)
Railway operating expenses					
Compensation and benefits	1,786	1,786		2,121	(16%)
Purchased services and rents	1,261	1,162		1,265	(8%)
Fuel	399	399		730	(45%)
Depreciation	867	867		853	2%
Materials and other	500	500		610	(18%)
Loss on asset disposal	385	3			_
Total railway operating expenses	5,198	4,714	,3	5,579	(16%)
Income from railway operations	2,018	2,502 1	,3	3,027	(17%)
Other income – net	110	110		88	25%
Interest expense on debt	 465	 465	_	452	3%
Income before income taxes	1,663	2,147	,3	2,663	(19%)
Income taxes					
Current	243	245 3		382	(36%)
Deferred	78	198 1	,3	225	(12%)
Total income taxes	321	443	,3	607	(27%)
Net income	\$ 1,342	\$ 1,704	,3 \$	2,056	(17%)
Railway operating ratio (%)	72.0	65.3	,3	64.8	1%
Earnings per share – diluted	\$ 5.21	\$ 6.62	,3 \$	7.70	(14%)

3. Loss on Asset Disposal

In the first quarter of 2020, we committed to a plan to dispose of certain locomotives deemed excess and no longer needed for railroad operations. Specifically, during the first nine months of 2020, the Company recorded a charge related to the loss on the sale of 574 locomotives disposed of in the first nine months, and a write-down of 129 additional locomotives that we are actively marketing to sell. Accordingly, a \$385 million loss was recorded to adjust their carrying amount to their estimated fair value. These amounts have been reflected on a non-GAAP basis. See the Reconciliation of Non-GAAP Financial Measures and explanation on pages 3 and 4.

Reconciliation of Non-GAAP Financial Measures

Information included within this Third Quarter 2020 Quarterly Financial Data includes non-GAAP financial measures, as defined by SEC Regulation G. Non-GAAP financial measures should be considered in addition to, not as a substitute for, the financial measures reported in accordance with U.S. generally accepted accounting principles (GAAP).

Consolidated Statements of Income - excluding loss on asset disposal and impairment of investment* (\$ in millions except per share amounts)

	First Quarter								
		2020 GAAP)		on asset	Adjusted 2020 (Non-GAAP)				
Total railway operating expenses	\$	2,057	\$	(385)	\$	1,672			
Income from railway operations	\$	568	\$	385	\$	953			
Income before income taxes	\$	436	\$	385	\$	821			
Total income taxes	\$	55	\$	97	\$	152			
Net income	\$	381	\$	288	\$	669			
Railway operating ratio (%)		78.4		(14.7)		63.7			
Earnings per share – diluted	\$	1.47	\$	1.11	\$	2.58			

	Third Quarter									
		2020 GAAP)	-	irment of stment [*]	Adjusted 2020 (Non-GAAP)					
Purchased services and rents	\$	486	\$	(99)	\$	387				
Total railway operating expenses	\$	1,666	\$	(99)	\$	1,567				
Income from railway operations	\$	840	\$	99	\$	939				
Income before income taxes	\$	724	\$	99	\$	823				
Total income taxes	\$	155	\$	25	\$	180				
Net income	\$	569	\$	74	\$	643				
Railway operating ratio (%)		66.5		(4.0)		62.5				
Earnings per share – diluted	\$	2.22	\$	0.29	\$	2.51				



Reconciliation of Non-GAAP Financial Measures

	First Nine Months									
			Loss	on asset						
			disp	osal and	Ad	ljusted				
		2020	impa	irment of		2020				
	((GAAP)	investment*		(Non-GAAP)					
Purchased services and rents	\$	1,261	\$	(99)	\$	1,162				
Total railway operating expenses	\$	5,198	\$	(484)	\$	4,714				
Income from railway operations	\$	2,018	\$	484	\$	2,502				
Income before income taxes	\$	1,663	\$	484	\$	2,147				
Total income taxes	\$	321	\$	122	\$	443				
Net income	\$	1,342	\$	362	\$	1,704				
Railway operating ratio (%)		72.0		(6.7)		65.3				
Earnings per share – diluted	\$	5.21	\$	1.41	\$	6.62				

The Company uses these non-GAAP financial measures internally and believes this information provides useful supplemental information to investors to facilitate making period-to-period comparisons by excluding the effects of the 2020 loss on asset disposal and other-than-temporary impairment of an equity method investment. While the Company believes that these non-GAAP financial measures are useful in evaluating the Company's business, this information should be considered as supplemental in nature and is not meant to be considered in isolation or as a substitute for the related financial information prepared in accordance with GAAP. In addition, these non-GAAP financial measures may not be the same as similar measures presented by other companies.

^{*}GAAP financial results are adjusted to exclude the effects of the \$385 million loss on asset disposal and \$99 million other-than-temporary impairment of an equity method investment. For additional information see Note 1 on the Third Quarter Consolidated Statements of Income on page 1 and Note 3 on the First Nine Months Consolidated Statements of Income on page 2 of the Quarterly Financial Data.

Consolidated Balance Sheets

(\$ in millions)

(\$ in millions)	Sept	zember 30, 2020	Dec	ember 31, 2019
Assets				
Current assets:				
Cash and cash equivalents	\$	1,359	\$	580
Accounts receivable – net		883		920
Materials and supplies		247		244
Other current assets		90		337
Total current assets		2,579		2,081
Investments		3,566		3,428
Properties less accumulated depreciation of \$11,873				
and \$11,982, respectively		31,239		31,614
Other assets		795		800
Total assets	\$	38,179	\$	37,923
Liabilities and stockholders' equity				
Current liabilities:				
Accounts payable	\$	1,273	\$	1,428
Income and other taxes		257		229
Other current liabilities		386		327
Current maturities of long-term debt		89		316
Total current liabilities		2,005		2,300
Long-term debt		12,634		11,880
Other liabilities		1,701		1,744
Deferred income taxes		6,898		6,815
Total liabilities		23,238		22,739
Stockholders' equity:				
Common stock \$1.00 per share par value, 1,350,000,000 shares authorized; outstanding 253,985,338 and 257,904,956 shares,				
respectively, net of treasury shares		255		259
Additional paid-in capital		2,246		2,209
Accumulated other comprehensive loss		(471)		(491)
Retained income		12,911		13,207
Total stockholders' equity		14,941		15,184
Total liabilities and stockholders' equity	\$	38,179	\$	37,923



Consolidated Statements of Cash Flows

(\$ in millions)

Cash flows from operating activities Net income \$ 1,342 \$ 2,056 Reconciliation of net income to net cash provided by operating activities: 867 854 Depreciation 867 854 Deferred income taxes 78 225 Gains and losses on properties 141 (4) Loss on asset disposal 36 3 Impairment of investment 36 34 Changes in assets and liabilities affecting operations: 36 34 Changes in assets and liabilities affecting operations: 36 34 Materials and supplies 36 34 Materials and supplies 36 34 Other current assets 5 40 Current liabilities other than debt 104 (72 Other -net 104 (72 Pote cash provided by operating activities 2,767 2,997 Cash flows from investing activities 1,053 1,494 Property sales and other transactions 6 1,29 Investment purchases 6 1		First Nine M				
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Depreciation 864 Deferred income taxes 78 225 Gains and losses on properties (14) (4) Loss on asset disposal 385 — Impairment of investment 99 — Changes in assets and liabilities affecting operations: S 34 Accounts receivable 36 34 Materials and supplies 36 34 Other current assets 55 40 Current liabilities other than debt (182) 77 Other – net (182) 77 Net cash provided by operating activities 2,67 299 Cash flows from investing activities (1,053) (1,494) Property sales and other transactions 291 282 Investment purchases (6) (12) Investment sales and other transactions (818) (1,323) Net cash used in investing activities (818) (1,323) Common stock transactions (81) (1,50) Purchase and retirement of common stock (96) (1,50)	Reconciliation of net income to net cash provided by operating activities:					
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Property sales and other transactions 291 282 Investment purchases (6) (12) Investment sales and other transactions (50) (99) Net cash used in investing activities (818) (1,323) Cash flows from financing activities Dividends (722) (705) Common stock transactions 53 21 Purchase and retirement of common stock (960) (1,550) Proceeds from borrowings - net of issuance cost 784 1,404 Debt repayments (325) (750) Net cash used in financing activities (1,170) (1,580) Net increase in cash, cash equivalents, and restricted cash 779 94 Cash, cash equivalents, and restricted cash 580 446 At end of period \$ 1,359 \$ 540 Supplemental disclosures of cash flow information Cash paid during the period for: 1 395 \$ 395 395 395	Cash flows from investing activities					
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Cash flows from financing activities Dividends (722) (705) Common stock transactions 53 21 Purchase and retirement of common stock (960) (1,550) Proceeds from borrowings - net of issuance cost 784 1,404 Debt repayments (325) (750) Net cash used in financing activities (1,170) (1,580) Net increase in cash, cash equivalents, and restricted cash 779 94 Cash, cash equivalents, and restricted cash At end of period \$ 1,359 \$ 540 Supplemental disclosures of cash flow information Cash paid during the period for: Interest (net of amounts capitalized) \$ 395 \$ 392	Investment sales and other transactions		(50)		(99)	
Dividends (722) (705) Common stock transactions 53 21 Purchase and retirement of common stock (960) (1,550) Proceeds from borrowings - net of issuance cost 784 1,404 Debt repayments (325) (750) Net cash used in financing activities (1,170) (1,580) Net increase in cash, cash equivalents, and restricted cash 779 94 Cash, cash equivalents, and restricted cash 580 446 At end of period \$ 1,359 \$ 540 Supplemental disclosures of cash flow information Cash paid during the period for: 1 395 \$ 395 Interest (net of amounts capitalized) \$ 395 \$ 395	Net cash used in investing activities		(818)		(1,323)	
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Cash, cash equivalents, and restricted cash At beginning of year 580 446 At end of period \$1,359 \$ 540 Supplemental disclosures of cash flow information Cash paid during the period for: Interest (net of amounts capitalized) \$ 395 \$ 392	Net cash used in financing activities		(1,170)		(1,580)	
At beginning of year 580 446 At end of period \$1,359 \$ 540 Supplemental disclosures of cash flow information Cash paid during the period for: Interest (net of amounts capitalized) \$ 395 \$ 392	Net increase in cash, cash equivalents, and restricted cash		779		94	
At beginning of year 580 446 At end of period \$1,359 \$ 540 Supplemental disclosures of cash flow information Cash paid during the period for: Interest (net of amounts capitalized) \$ 395 \$ 392	Cash, cash equivalents, and restricted cash					
Supplemental disclosures of cash flow information Cash paid during the period for: Interest (net of amounts capitalized) \$395 \$392			580	-	446	
Cash paid during the period for: Interest (net of amounts capitalized) \$ 395 \$ 392	At end of period	\$	1,359	\$	540	
Cash paid during the period for: Interest (net of amounts capitalized) \$ 395 \$ 392	Supplemental disclosures of cash flow information					
Interest (net of amounts capitalized) \$ 395 \$ 392						
		\$	395	\$	392	
	Income taxes (net of refunds)	,	118	•	404	

4. Restricted Cash

The "Cash, cash equivalents, and restricted cash" line item includes restricted cash of \$88 million in 2019, reflecting deposits held by a third-party bond agent as collateral for certain debt obligations which matured on October 1, 2019.

Railway Operating Revenues Analysis

		R	evenues			Units		R	devenue per	Unit
		(\$ in	millions		(:	in thousands			(\$ per uni	t)
Commodity and Period	2020		2019	% Change	2020	2019	% Change	2020	2019	% Change
First Quarter										
Agriculture, forest and consumer products	\$ 551	\$	558	(1%)	181.5	190.7	(5%)	\$ 3,036	\$ 2,927	7 4%
Chemicals	520		507	3%	142.3	145.0	(2%)	3,653		
Metals and construction	367		370	(1%)	154.9	164.4	(6%)	2,370		
Automotive	234		251	(7%)	90.4	98.1	(8%)	2,593		
Merchandise	1,672		1,686	(1%)	569.1	598.2	(5%)	2,939		
Intermodal	655		719	(9%)	955.1	1,071.0	(11%)	685		
Coal	298		435	(31%)	163.5	236.3	(31%)	1,826		
Total	\$ 2,625		2,840	(8%)	1,687.7	1,905.5	(11%)	1,556		
	Ψ 2,023	ψ	2,040	(670)	1,007.7	1,505.5	(1170)	1,550	1,77	7 770
Second Quarter Agriculture, forest and consumer										
products	\$ 498	\$	577	(14%)	165.8	200.6	(17%)	\$ 3,004	\$ 2,875	5 4%
Chemicals	423		544	(22%)	112.1	153.7	(27%)	3,771	3,541	6%
Metals and construction	293		384	(24%)	136.1	182.1	(25%)	2,154	2,104	2%
Automotive	93		251	(63%)	37.1	101.8	(64%)	2,499	2,47	1%
Merchandise	1,307		1,756	(26%)	451.1	638.2	(29%)	2,897	2,75	5%
Intermodal	569		701	(19%)	884.4	1,048.5	(16%)	644	668	(4%)
Coal	209		468	(55%)	111.6	258.3	(57%)	1,864	1,815	3%
Total	\$ 2,085	\$	2,925	(29%)	1,447.1	1,945.0	(26%)	1,440	1,504	(4%)
Third Quarter										
Agriculture, forest and consumer products	\$ 521	\$	572	(9%)	176.4	191.7	(8%)	\$ 2,953	\$ 2,984	l (1%)
Chemicals	428		535	(20%)	111.9	148.2	(24%)	3,827		` '
Metals and construction	337		377	(11%)	157.2	182.5	(14%)	2,145		
Automotive	270		247	9%	105.7	99.5	6%	2,548		
Merchandise	1,556		1,731	(10%)	551.2	621.9	(11%)	2,822		
Intermodal	700		707	(1%)	1,068.8	1,059.9	1%	655		
Coal	250		403	(38%)	147.7	218.7	(32%)	1,698	1,842	
Total	\$ 2,506	\$		(12%)	1,767.7	1,900.5	(7%)	1,418		
Year-to-date										
Agriculture, forest and consumer products	\$ 1,570	\$	1,707	(8%)	523.7	583.0	(10%)	\$ 2,998	\$ 2,928	3 2%
Chemicals	1,371		1,586	(14%)	366.3	446.9	(18%)	3,742	3,549	5%
Metals and construction	997		1,131	(12%)	448.2	529.0	(15%)	2,226	2,138	3 4%
Automotive	597		749	(20%)	233.2	299.4	(22%)	2,558	2,502	2 2%
Merchandise	4,535		5,173	(12%)	1,571.4	1,858.3	(15%)	2,886	2,784	4%
Intermodal	1,924		2,127	(10%)	2,908.3	3,179.4	(9%)	662	669	(1%)
Coal	757		1,306	(42%)	422.8	713.3	(41%)	1,791	1,83	(2%)
Total	\$ 7,216	\$	8,606	(16%)	4,902.5	5,751.0	(15%)	1,472	1,496	(2%)

At the beginning of 2020, we combined the agriculture products and forest and consumer commodity groups. In addition, we also made changes in the categorization of certain other commodity groups within Merchandise. Specifically, certain commodities were shifted between: agriculture, forest, and consumer products; chemicals; and, metals and construction. These changes were made as a result of organizational initiatives to better align with how we manage these commodities. Prior period railway operating revenues, units and revenue per unit have been reclassified to conform to the current presentation.



Railway Operating Revenues Variance Analysis

(\$ in millions)

Third Quarter 2020 vs. 2019

	Merchandise		Intermodal			Coal		
	 Amount	Percent	Amount	Percent		Amount	Percent	
Revenue Variance due to:								
Volume	\$ (197)	(11%)	\$ 6	1%	\$	(131)	(32%)	
Fuel surcharge revenue	(34)	(2%)	(35)	(5%)		(2)	(1%)	
Rate, mix and other	 56	3%	22	3%		(20)	(5%)	
Total	\$ (175)	(10%)	\$ (7)	(1%)	\$	(153)	(38%)	

Year-to-date 2020 vs. 2019

	Merchandise		Intermodal			Coal		
	 Amount	Percent	Amount	Percent	_	Amount	Percent	
Revenue Variance due to:								
Volume	\$ (799)	(15%)	\$ (181)	(9%)	\$	(532)	(41%)	
Fuel surcharge revenue	(64)	(1%)	(93)	(4%)		(11)	(1%)	
Rate, mix and other	 225	4%	 71	3%		(6)	_	
Total	\$ (638)	(12%)	\$ (203)	(10%)	\$	(549)	(42%)	

Intermodal Units by Market

(in thousands)

	T	hird Quarter		Year-to-date				
	2020	2019	% Change	2020	2019	% Change		
Domestic	699.9	643.2	9%	1,864.8	1,935.3	(4%)		
International	368.9	416.7	(11%)	1,043.5	1,244.1	(16%)		
Total	1,068.8	1,059.9	1%	2,908.3	3,179.4	(9%)		

Coal Tonnage by Market

(in thousands)

	T	hird Quarter		Year-to-date				
	2020	2019	% Change	2020	2019	% Change		
Utility	9,867	14,124	(30%)	24,465	47,008	(48%)		
Export	3,585	5,403	(34%)	13,323	18,417	(28%)		
Domestic metallurgical	2,379	3,649	(35%)	6,993	10,431	(33%)		
Industrial	864	1,125	(23%)	2,592	3,528	(27%)		
Total	16,695	24,301	(31%)	47,373	79,384	(40%)		



Financial, Traffic and Operating Statistics

(\$ in millions - except as noted)

	2019					2020					2020 vs. 2019				
	First	Second	Third	Fourth		First	Second	Third	Fourth	Year-to-	First	Second	Third	Fourth	Year-to-
	Quarter	Quarter	Quarter	Quarter	Year	Quarter	Quarter	Quarter	Quarter	date	Quarter	Quarter	Quarter	Quarter	date
						(Non-GAAP)		(Non-GAAP)		(Non-GAAP)	(Non-GAAP)		(Non-GAAP)		(Non-GAAP)
Railway operating revenues	\$ 2,840	\$ 2,925	\$ 2,841	\$ 2,690	\$ 11,296	\$ 2,625	\$ 2,085	\$ 2,506		\$ 7,216	\$ (215)	\$ (840)	\$ (335)		\$ (1,390)
Railway operating expenses:															
Compensation and benefits	727	712	682	630	2,751	622	586	578		1,786	(105)	(126)	(104)		(335)
Purchased services	346	347	355	386	1,434	321	302	320		943	(25)	(45)	(35)		(105)
Equipment rents	78	71	68	74	291	82	70	67		219	4	(1)	(1)		2
Fuel	250	254	226	223	953	189	84	126		399	(61)	(170)	(100)		(331)
Depreciation	283	284	286	285	1,138	292	282	293		867	9	(2)	7		14
Materials	87	82	85	73	327	72	62	72		206	(15)	(20)	(13)		(48)
Claims	49	50	48	46	193	42	40	59		141	(7)	(10)	11		(6)
Other	54	60	95	11	220	52	49	52		153	(2)	(11)	(43)		(56)
Total railway operating expenses	1,874	1,860	1,845	1,728	7,307	1,672	1,475	1,567		4,714	(202)	(385)	(278)		(865)
Income from railway operations	966	1,065	996	962	3,989	953	610	939		2,502	(13)	(455)	(57)		(525)
Other income – net	44	22	22	18	106	22	49	39		110	(22)	27	17		22
Interest expense on debt	149	153	150	152	604	154	156	155		465	5	3	5		13
Income before income taxes	861	934	868	828	3,491	821	503	823		2,147	(40)	(431)	(45)		(516)
Total income taxes	184	212	211	162	769	152	111	180		443	(32)	(101)	(31)		(164)
Net income	\$ 677	\$ 722	\$ 657	\$ 666	\$ 2,722	\$ 669	\$ 392	\$ 643		\$ 1,704	\$ (8)	\$ (330)	\$ (14)		\$ (352)
Weighted average shares outstanding - diluted (in millions)	269.4	267.1	264.3	261.6	265.6	258.7	256.7	256.1		257.2	(10.7)	(10.4)	(8.2)		(9.7)
Earnings per share – diluted (dollars)	\$ 2.51	\$ 2.70	\$ 2.49	\$ 2.55	\$ 10.25	\$ 2.58	\$ 1.53	\$ 2.51		\$ 6.62	\$ 0.07	\$ (1.17)	\$ 0.02		\$ (1.08)
Dividends per share (dollars)	\$ 0.86	\$ 0.86	\$ 0.94	\$ 0.94	\$ 3.60	\$ 0.94	\$ 0.94	\$ 0.94		\$ 2.82	\$ 0.08	\$ 0.08	s —		\$ 0.16
Railway operating ratio (percent)	66.0	63.6	64.9	64.2	64.7	63.7	70.7	62.5		65.3	(2.3)	7.1	(2.4)		0.5
Property additions	\$ 467	\$ 512	\$ 515	\$ 525	\$ 2,019	\$ 366	\$ 369	\$ 318		\$ 1,053	\$ (101)	\$ (143)	\$ (197)		\$ (441)
Cash and cash equivalents	\$ 411	\$ 274	\$ 452	\$ 580	\$ 580	\$ 608	\$ 1,143	\$ 1,359		\$ 1,359	\$ 197	\$ 869	\$ 907		\$ 907
Total debt	\$ 11,404	\$ 11,477	\$ 11,836	\$ 12,196	\$ 12,196	\$ 12,207	\$ 12,697	\$ 12,723		\$ 12,723	\$ 803	\$ 1,220	\$ 887		\$ 887
Total debt-to-total capitalization (percent)	42.7	42.8	43.7	44.5	44.5	45.1	46.1	46.0		46.0	2.4	3.3	2.3		2.3
Gross ton miles (GTMs) (in billions)	94.5	97.4	92.4	88.4	372.7	85.0	69.7	82.2		236.9	(10%)	(28%)	(11%)		(17%)
Revenue ton miles (in billions):															
Merchandise	29.1	30.6	29.0	27.1	115.8	27.3	22.7	24.8		74.8	(6%)	(26%)	(14%)		(16%)
Intermodal	11.2	11.0	10.9	10.6	43.7	10.3	9.5	11.2		31.0	(8%)	(14%)	3%		(6%)
Coal	9.0	9.6	8.2	7.7	34.5	6.2	4.0	5.3		15.5	(31%)	(58%)	(35%)		(42%)
Total	49.3	51.2	48.1	45.4	194.0	43.8	36.2	41.3		121.3	(11%)	(29%)	(14%)		(18%)
Railroad employees (average)	26,257	25,033	24,002	22,478	24,442	21,232	20,086	19,606		20,308	(19%)	(20%)	(18%)		(19%)
GTMs (thousands) per employee	3,599	3,893	3,849	3,931	15,248	4,002	3,474	4,190		11,665	11%	(11%)	9%		3%
Locomotive diesel fuel consumed (in thousands of gallons)	119,810	115,731	109,565	105,494	450,600	102,261	79,199	91,230		272,690	(15%)	(32%)	(17%)		(21%)
Average price (dollars) per gallon of locomotive diesel fuel	\$ 1.960	\$ 2.079	\$ 1.958	\$ 1.992	\$ 1.998	\$ 1.732	\$ 0.975	\$ 1.287		\$ 1.363	(12%)	(53%)	(34%)		(32%)
Gallons of fuel consumed per thousand GTMs	1.28	1.20	1.19	1.20	1.22	1.21	1.16	1.12		1.17	(5%)	(3%)	(6%)		(4%)
Train speed (miles per hour)	21.7	21.9	22.6	23.0	22.3	23.8	24.6	22.6		23.7	10%	12%	_		(7%)
Terminal dwell (hours)	22.2	18.2	18.1	18.3	19.2	18.6	18.1	19.4		18.7	(16%)	(1%)	7%		(4%)



2020 Quarterly Financial Data | Q3

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