## THIRD QUARTER

## Quarterly Financial Data



## MN= SORFOLK

## NORFOLK SOUTHERN RALIWAY SYSTEM



## INVESTOR INQUIRIES: PETE SHARBEL (470) 867-4807

The accompanying unaudited financial information and summary of certain notes to the consolidated financial statements should be read in conjunction with: (a) the consolidated financial statements and notes included in Norfolk Southern Corporation's (NS, we, us and our) latest Annual Report on Form 10-K and in subsequent Quarterly Reports on Form 10-Q, and (b) any Current Reports on Form 8-K.

Any statements contained in this document which are not related to historical facts are forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995, and NS undertakes no obligation to update such statements. Such forward-looking statements are subject to risks and uncertainties (the most significant of which are described in our SEC filings) which could cause actual results to differ materially.

## Consolidated Statements of Income

(in millions, except per share amounts)

|  | Third Quarter |  |  |  |  | First Nine Months |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 |  | 2018 |  | \% Change | 2019 |  | 2018 |  | \% Change |
| Railway operating revenues |  |  |  |  |  |  |  |  |  |  |
| Merchandise | \$ | 1,731 | \$ | 1,737 |  | \$ | 5,173 | \$ | 5,060 | 2\% |
| Intermodal |  | 707 |  | 746 | (5\%) |  | 2,127 |  | 2,138 | (1\%) |
| Coal |  | 403 |  | 464 | (13\%) |  | 1,306 |  | 1,364 | (4\%) |
| Total railway operating revenues |  | 2,841 |  | 2,947 | (4\%) |  | 8,606 |  | 8,562 | 1\% |
| Railway operating expenses |  |  |  |  |  |  |  |  |  |  |
| Compensation and benefits |  | 682 |  | 725 | (6\%) |  | 2,121 |  | 2,168 | (2\%) |
| Purchased services and rents |  | 423 |  | 450 | (6\%) |  | 1,265 |  | 1,281 | (1\%) |
| Fuel |  | 226 |  | 274 | (18\%) |  | 730 |  | 812 | (10\%) |
| Depreciation |  | 286 |  | 276 | 4\% |  | 853 |  | 821 | 4\% |
| Materials and other |  | 228 |  | 202 | 13\% |  | 610 |  | 599 | 2\% |
| Total railway operating expenses |  | 1,845 |  | 1,927 | (4\%) |  | 5,579 |  | 5,681 | (2\%) |
| Income from railway operations |  | 996 |  | 1,020 | (2\%) |  | 3,027 |  | 2,881 | 5\% |
| Other income - net |  | 22 |  | 30 | (27\%) |  | 88 |  | 67 | $31 \%$ |
| Interest expense on debt |  | 150 |  | 142 | 6\% |  | 452 |  | 409 | 11\% |
| Income before income taxes |  | 868 |  | 908 | (4\%) |  | 2,663 |  | 2,539 | 5\% |
| Income taxes |  |  |  |  |  |  |  |  |  |  |
| Current |  | 119 |  | 157 | (24\%) |  | 382 |  | 437 | (13\%) |
| Deferred |  | 92 |  | 49 | 88\% |  | 225 |  | 138 | 63\% |
| Total income taxes |  | 211 |  | 206 | 2\% |  | 607 |  | 575 | 6\% |
| Net income | \$ | 657 | \$ | 702 | (6\%) | \$ | 2,056 | \$ | 1,964 | 5\% |
| Earnings per share - diluted | \$ | 2.49 | \$ | 2.52 | (1\%) | \$ | 7.70 | \$ | 6.95 | 11\% |
| Weighted average shares outstanding - diluted |  | 264.3 |  | 278.2 | (5\%) |  | 266.9 |  | 282.6 | (6\%) |

## Notes

## 1. Stock Repurchase Program

We repurchased and retired 8.4 million shares of common stock under our stock repurchase program during the first nine months of 2019 , at a cost of $\$ 1.6$ billion. During the first nine months of 2018 , we repurchased and retired 12.8 million shares ( 5.7 million under an accelerated share repurchase program and 7.1 million shares under our ongoing program) at a cost of $\$ 2.1$ billion.

Since the beginning of 2006, we have repurchased and retired 194.0 million shares at a total cost of $\$ 15.7$ billion.

## Consolidated Balance Sheets

(S in millions)

## Assets

| Current assets: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Cash and cash equivalents | \$ | 452 | \$ | 358 |
| Accounts receivable - net |  | 973 |  | 1,009 |
| Materials and supplies |  | 266 |  | 207 |
| Other current assets |  | 325 |  | 288 |
| Total current assets |  | 2,016 |  | 1,862 |
| Investments |  | 3,376 |  | 3,109 |
| Properties less accumulated depreciation of $\$ 12,381$ and |  |  |  |  |
| \$12,374, respectively |  | 31,394 |  | 31,091 |
| Other assets |  | 714 |  | 177 |
| Total assets | \$ | 37,500 | \$ | 36,239 |
| Liabilities and stockholders' equity Current liabilities: |  |  |  |  |
| Accounts payable | \$ | 1,407 | \$ | 1,505 |
| Shorr-term debt |  | 350 |  |  |
| Income and other taxes |  | 202 |  | 255 |
| Other current liabilities |  | 401 |  | 246 |
| Current maturities of long-term debt |  | 401 |  | 585 |
| Total current liabilities |  | 2,761 |  | 2,591 |
| Long-term debt |  | 11,085 |  | 10,560 |
| Other liabilities |  | 1,727 |  | 1,266 |
| Deferred income taxes |  | 6,689 |  | 6,460 |
| Total liabilities |  | 22,262 |  | 20,877 |
| Stockholders' equity: <br> Common stock $\$ 1.00$ per share par value, $1,350,000,000$ shares <br> authorized; outstanding $260,746,663$ and $268,098,472$ shares, <br> respectively, net of treasury shares |  |  |  |  |
|  |  |  |  |  |
| Additional paid-in capital |  | 2,219 |  | 2,216 |
| Accumulated other comprehensive loss |  | (553) |  | (563) |
| Retained income |  | 13,310 |  | 13,440 |
| Total stockholders' equity |  | 15,238 |  | 15,362 |
| Total liabilities and stockholders' equity | \$ | 37,500 | \$ | 36,239 |

## 2. Leases

On January 1, 2019, we adopted Financial Accounting Standards Board Accounting Standards Update 2016-02, "Leases (Topic 842)" which requires lessees to recognize right-of-use (ROU) assets and lease liabilities on the balance sheet for leases greater than twelve months. As a result of the adoption, the Consolidated Balance Sheet at September 30, 2019 includes the recognition of ROU assets of $\$ 561$ million included in "Other assets," current lease liabilities of \$97 million included in "Other current liabilities," and non-current lease liabilities of \$464 million included in "Other liabilities."

## Consolidated Statements of Cash Flows

(S in millions)

|  | First Nine Months |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2019 |  | 2018 |  |
| Cash flows from operating activities |  |  |  |  |
| Net income | \$ | 2,056 | \$ | 1,964 |
| Reconciliation of net income to net cash provided by operating activities: |  |  |  |  |
| Depreciation |  | 854 |  | 822 |
| Deferred income taxes |  | 225 |  | 138 |
| Gains and losses on properties |  | (4) |  | (26) |
| Changes in assets and liabilities affecting operations: |  |  |  |  |
| Accounts receivable |  | 34 |  | (102) |
| Materials and supplies |  | (59) |  | (45) |
| Other current assets |  | 40 |  | 45 |
| Current liabilities other than debt |  | (72) |  | 173 |
| Other - net |  | (77) |  | (85) |
| Net cash provided by operating activities |  | 2,997 |  | 2,884 |
| Cash flows from investing activities |  |  |  |  |
| Property additions |  | $(1,494)$ |  | $(1,326)$ |
| Property sales and other transactions |  | 282 |  | 93 |
| Investment purchases |  | (12) |  | (4) |
| Investment sales and other transactions |  | (99) |  | 96 |
| Net cash used in investing activities |  | $(1,323)$ |  | $(1,141)$ |
| Cash flows from financing activities |  |  |  |  |
| Dividends |  | (705) |  | (627) |
| Common stock transactions |  | 21 |  | 38 |
| Purchase and retirement of common stock |  | $(1,550)$ |  | $(2,300)$ |
| Proceeds from borrowings - net of issuance costs |  | 1,404 |  | 2,023 |
| Debt repayments |  | (750) |  | (750) |
| Net cash used in financing activities |  | $(1,580)$ |  | $(1,616)$ |
| Net increase in cash, cash equivalents, and restricted cash |  | 94 |  | 127 |
| Cash, cash equivalents, and restricted cash |  |  |  |  |
| At beginning of year |  | 446 |  | 690 |
| At end of period | \$ | 540 | \$ | 817 |
| Supplemental disclosures of cash flow information: Cash paid during the period for: |  |  |  |  |
|  |  |  |  |  |
| Interest (net of amounts capitalized) | \$ | 392 | \$ | 327 |
| - Income taxes (net of refunds) |  | 404 |  | 314 |

## 3. Restricted Cash

The "Cash, cash equivalents, and restricted cash" line item includes restricted cash of $\$ 88$ million at both September 30, 2019 and December 31, 2018, reflecting deposits held by a third-party bond agent as collateral for certain debt obligations maturing in October 2019. The restricted cash balance is included as part of "Other current assets" on the Consolidated Balance Sheets in both periods.

## Railway Operating Revenues Analysis

| Commodity and Period | Revenues <br> (\$ in millions) |  |  |  |  | Units(in thousands) |  |  | Revenue per Unit (\$ per unit) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 |  | 2018 |  | \% Change | 2019 | 2018 | \% Change | 2019 |  | 2018 |  | \% Change |
| First Quarter |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Chemicals | \$ | 452 | \$ | 454 | - | 125.9 | 126.6 | (1\%) | S | 3,587 | \$ | 3,585 | - |
| Agricilture products |  | 385 |  | 357 | 8\% | 130.9 | 129.9 | 1\% |  | 2,945 |  | 2,744 | 7\% |
| Metals and construction |  | 385 |  | 356 | 8\% | 173.9 | 175.9 | (1\%) |  | 2,217 |  | 2,023 | 10\% |
| Automotive |  | 251 |  | 243 | 3\% | 98.1 | 102.8 | (5\%) |  | 2,557 |  | 2,362 | 8\% |
| Forest and consumer |  | 213 |  | 195 | 9\% | 69.4 | 70.9 | (2\%) |  | 3,070 |  | 2,755 | 11\% |
| Merchandise |  | 1,686 |  | 1,605 | 5\% | 598.2 | 606.1 | (1\%) |  | 2,819 |  | 2,647 | 6\% |
| Intermodal |  | 719 |  | 678 | 6\% | 1,071.0 | 1,049.2 | 2\% |  | 671 |  | 647 | 4\% |
| Coal |  | 435 |  | 434 | - | 236.3 | 249.1 | (5\%) |  | 1,839 |  | 1,743 | 6\% |
| Total | \$ | 2,840 | \$ | 2,717 | 5\% | 1,905.5 | 1,904.4 | - |  | 1,490 |  | 1,427 | 4\% |
| Second Quarter |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Chemicals | \$ | 473 | \$ | 465 | 2\% | 129.8 | 133.0 | (2\%) | \$ | 3,646 | \$ | 3,495 | 4\% |
| Agriculture products |  | 406 |  | 379 | 7\% | 141.3 | 137.4 | 3\% |  | 2,870 |  | 2,759 | 4\% |
| Metals and construction |  | 416 |  | 413 | 1\% | 196.7 | 206.8 | (5\%) |  | 2,112 |  | 1,997 | 6\% |
| Automotive |  | 251 |  | 253 | (1\%) | 101.8 | 104.7 | (3\%) |  | 2,471 |  | 2,421 | 2\% |
| Forest and consumer |  | 210 |  | 208 | 1\% | 68.6 | 73.6 | (7\%) |  | 3,057 |  | 2,825 | 8\% |
| Merchandise |  | 1,756 |  | 1,718 | 2\% | 638.2 | 655.5 | (3\%) |  | 2,751 |  | 2,621 | 5\% |
| Intermodal |  | 701 |  | 714 | (2\%) | 1,048.5 | 1,091.8 | (4\%) |  | 668 |  | 654 | 2\% |
| Coal |  | 468 |  | 466 | - | 258.3 | 273.6 | (6\%) |  | 1,815 |  | 1,704 | 7\% |
| Total | \$ | 2,925 | \$ | 2,898 | 1\% | 1,945.0 | 2,020.9 | (4\%) |  | 1,504 |  | 1,434 | 5\% |
| Third Quarter |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Chemicals | \$ | 481 | \$ | 481 | - | 130.1 | 134.7 | (3\%) | \$ | 3,699 | \$ | 3,573 | 4\% |
| Agricilure products |  | 394 |  | 388 | 2\% | 132.1 | 136.8 | (3\%) |  | 2,986 |  | 2,837 | 5\% |
| Metals and construction |  | 391 |  | 401 | (2\%) | 191.0 | 199.9 | (4\%) |  | 2,045 |  | 2,006 | 2\% |
| Automotive |  | 247 |  | 245 | 1\% | 99.5 | 98.4 | 1\% |  | 2,480 |  | 2,486 | - |
| Forest and consumer |  | 218 |  | 222 | (2\%) | 69.2 | 76.0 | (9\%) |  | 3,145 |  | 2,929 | 7\% |
| Merchandise |  | 1,731 |  | 1,737 | - | 621.9 | 645.8 | (4\%) |  | 2,783 |  | 2,690 | 3\% |
| Intermodal |  | 707 |  | 746 | (5\%) | 1,059.9 | 1,116.2 | (5\%) |  | 668 |  | 669 | - |
| Coal |  | 403 |  | 464 | (13\%) | 218.7 | 255.8 | (15\%) |  | 1,842 |  | 1,812 | 2\% |
| Total | \$ | 2,841 | \$ | 2,947 | (4\%) | 1,900.5 | 2,017.8 | (6\%) |  | 1,495 |  | 1,461 | 2\% |


| Year-to-date |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Chemicals | \$ | 1,406 | \$ | 1,400 | - | 385.8 | 394.3 | (2\%) | \$ | 3,645 | \$ | 3,551 | 3\% |
| Agriculture products |  | 1,185 |  | 1,124 | 5\% | 404.3 | 404.1 | - |  | 2,932 |  | 2,781 | 5\% |
| Metals and construction |  | 1,192 |  | 1,170 | 2\% | 561.6 | 582.6 | (4\%) |  | 2,122 |  | 2,008 | 6\% |
| Automotive |  | 749 |  | 741 | 1\% | 299.4 | 305.9 | (2\%) |  | 2,502 |  | 2,422 | 3\% |
| Forest and consumer |  | 641 |  | 625 | 3\% | 207.2 | 220.5 | (6\%) |  | 3,091 |  | 2,838 | 9\% |
| Merchandise |  | 5,173 |  | 5,060 | 2\% | 1,858.3 | 1,907.4 | (3\%) |  | 2,784 |  | 2,653 | 5\% |
| Intermodal |  | 2,127 |  | 2,138 | (1\%) | 3,179.4 | 3,257.2 | (2\%) |  | 669 |  | 656 | 2\% |
| Coal |  | 1,306 |  | 1,364 | (4\%) | 713.3 | 778.5 | (8\%) |  | 1,831 |  | 1,752 | 5\% |
| Total | \$ | 8,606 | \$ | 8,562 | 1\% | 5,751.0 | 5,943.1 | (3\%) |  | 1,496 |  | 1,441 | 4\% |

At the beginning of 2019 , we recategorized certain commodities within Merchandise major commodity groups to better align with how we internally manage these commodities. Prior period amounts have been reclassified to conform to the current presentation with no net impact to overall Merchandise revenve or total railway operating revenues. Specifically, certain commodities were shifted between Chemicals, Agriculture products, Metals and construction, and Forest and consumer.

## Railway Operating Revenues Variance Analysis

| Third Quarter 2019 vs. 2018 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Merchandise |  |  | Intermodal |  |  | Coal |  |  |
|  | Amount |  | Percent | Amount |  | Perent | Amount |  | Percent |
| Revenue Variance due to: |  |  |  |  |  |  |  |  |  |
| Volume | \$ | (64) | (4\%) | \$ | (38) | (5\%) | \$ | (67) | (15\%) |
| Fuel surcharge revenue |  | (10) | (1\%) |  | (12) | (2\%) |  | (14) | (3\%) |
| Rate, mix and other |  | 68 | 4\% |  | 11 | 1\% |  | 20 | 4\% |
| Total | S |  | . | S | (39) | (5\%) |  | (61) | (13\%) |

Year-to-date
2019 vs. 2018

Revenue Variance due to:

Volume
Fuel surcharge revenue Rate, mix and other Total

| Merchandise |  |  | Intermodal |  |  | Coul |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Amount |  | Percent | Amount |  | Percent | Amount |  | Percent |
| \$ | (130) | (3\%) | \$ | (51) | (2\%) | \$ | (114) | (8\%) |
|  | 4 |  |  | (8) | - |  | (23) | (2\%) |
|  | 239 | 5\% |  | 48 | 2\% |  | 79 | 6\% |
|  | 113 | 2\% |  | (11) | (1\%) | \$ | (58) | (4\%) |

## Intermodal Units by Market

|  | Third Quarter |  |  | Year-to-date |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 | 2018 | \% Change | 2019 | 2018 | \% Change |
| Domestic | 643.2 | 704.0 | (9\%) | 1,935.3 | 2,082.2 | (7\%) |
| International | 416.7 | 412.2 | 1\% | 1,244.1 | 1,175.0 | 6\% |
| Total | 1,059.9 | 1,116.2 | (5\%) | 3,179.4 | 3,257.2 | (2\%) |

## Coal Tonnage by Market

|  | Third Quarter |  |  | Year-to-date |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 | 2018 | \% Change | 2019 | 2018 | \% Change |
| Utility | 14,124 | 16,213 | (13\%) | 47,008 | 48,773 | (4\%) |
| Export | 5,403 | 6,621 | (18\%) | 18,417 | 21,775 | (15\%) |
| Domestic metallurgical | 3,649 | 4,226 | (14\%) | 10,431 | 11,624 | (10\%) |
| Industrial | 1,125 | 1,352 | (17\%) | 3,528 | 4,069 | (13\%) |
| Total | 24,301 | 28,412 | (14\%) | 79,384 | 86,241 | (8\%) |

Financial, Traffic and Operating Statistics

| (Sin millions - exeept s s noted) | 2018 |  |  |  | Year |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \hline \text { First } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \hline \text { Second } \\ & \text { Quarter } \end{aligned}$ | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \end{aligned}$ | Fourth Quarter |  |
| Railway operating revenves | \$ 2,717 | \$ 2,898 | \$ 2,947 | \$ 2,896 | \$ 11,458 |
| Railway operating expenses: |  |  |  |  |  |
| Compensation and benefits | 737 | 706 | 725 | 757 | 2,925 |
| Purchased services | 318 | 342 | 347 | 360 | 1,367 |
| Equipment rents | 83 | 88 | 103 | 89 | 363 |
| Fuel | 266 | 272 | 274 | 275 | 1,087 |
| Depreciation | 272 | 273 | 276 | 281 | 1,102 |
| Materials | 90 | 92 | 95 | 85 | 362 |
| Casualties and other claims | 47 | 38 | 46 | 45 | 176 |
| Other | 69 | 61 | 61 | (74) | 117 |
| Total railway operating expenses | 1,882 | 1,872 | 1,927 | 1,818 | 7,499 |
| Income from railway operations | 835 | 1,026 | 1,020 | 1,078 | 3,959 |
| Other income - net | 8 | 29 | 30 |  | 67 |
| Interest expense on debt | 136 | 131 | 142 | 148 | 557 |
| Income before income taxes | 707 | 924 | 908 | 930 | 3,469 |
| Total income taxes | 155 | 214 | 206 | 228 | 803 |
| Net income | \$ 552 | \$ 710 | \$ 702 | \$ 702 | \$ 2,666 |
| Weighted average shares outstanding - diluted (in millions) | 285.9 | 283.7 | 278.2 | 273.5 | 280.2 |
| Earrings per share - diluted (dollars) | 1.93 | \$ 2.50 | \$ 2.52 | \$ 2.57 | \$ 9.51 |
| Dividends per share (dollars) | \$ 0.72 | \$ 0.72 | \$ 0.80 | \$ 0.80 | \$ 3.04 |
| Railway operating ratio (percent) | 69.3 | 64.6 | 65.4 | 62.8 | 65.4 |
| Property additions | 383 | \$ 453 | \$ 490 | \$ 625 | \$ 1,951 |
| Cash and cash equivalents | \$ 1,072 | 430 | \$ 729 | \$ 358 | \$ 358 |
| Total debt | 10,287 | \$ 9,646 | \$ 11,135 | \$ 11,145 | \$ 11,145 |
| Total debt-to-total capitalization (percent) | 38.5 | 36.8 | 41.8 | 42.0 | 42.0 |
| Gross ton miles (GTMs) (in billions) | 95.2 | 100.8 | 101.3 | 97.6 | 394.9 |
| Revenue ton miles (in billions): |  |  |  |  |  |
| Merchandise | 29.5 | 31.5 | 31.5 | 29.7 | 122.2 |
| Intermodal | 11.1 | 11.7 | 11.8 | 11.8 | 46.4 |
| Coal | 9.4 | 10.0 | 10.0 | 9.4 | 38.8 |
| Total | 50.0 | 53.2 | 53.3 | 50.9 | 207.4 |
| Railroad employees (average) | 26,430 | 26,535 | 26,444 | 26,638 | 26,512 |
| GTMs (thousands) per employee | 3,600 | 3,800 | 3,833 | 3,661 | 14,894 |
| Locomotive diesel fuel consumed (in thousands of gallons) | 121,450 | 116,754 | 115,320 | 118,244 | 471,768 |
| Average price (dollars) per gallon of locomotive diesel fuel | \$ 2.046 | \$ 2.215 | \$ 2.263 | \$ 2.201 | \$ 2.180 |
| Gallons of fuel consumed per thousand GTMs | 1.28 | 1.17 | 1.14 | 1.22 | 1.20 |
| Train speed (miles per hour) | 19.0 | 18.4 | 19.5 | 19.3 | 19.1 |
| Terminal dwell (hours) | 29.0 | 28.7 | 26.8 | 25.9 | 27.6 |




