



NORFOLK SOUTHERN RAILWAY SYSTEM

INVESTOR INQUIRIES: MEGHAN ACHIMASI, 470-867-4807

The accompanying unaudited financial information and summary of certain notes to the consolidated financial statements should be read in conjunction with: (a) the consolidated financial statements and notes included in Norfolk Southern Corporation's (NS, we, us and our) latest Annual Report on Form 10-K and in subsequent Quarterly Reports on Form 10-Q, and (b) any Current Reports on Form 8-K.

Any statements contained in this document which are not related to historical facts are forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995, and NS undertakes no obligation to update such statements. Such forward-looking statements are subject to risks and uncertainties (the most significant of which are described in our SEC filings) which could cause actual results to differ materially.

Consolidated Statements of Income

(in millions, except per share amounts)

Second Quarter

	 2021	 2020	% Change
Railway operating revenues			
Merchandise	\$ 1,680	\$ 1,307	29%
Intermodal	801	569	41%
Coal	318	209	52%
Total railway operating revenues	2,799	2,085	34%
Railway operating expenses			
Compensation and benefits	624	586	6%
Purchased services and rents	429	372	15%
Fuel	188	84	124%
Depreciation	294	282	4%
Materials and other	97	151	(36%)
Total railway operating expenses	 1,632	1,475	11%
Income from railway operations	1,167	610	91%
Other income – net	35	49	(29%)
Interest expense on debt	 161	 156	3%
Income before income taxes	1,041	503	107%
Income taxes			
Current	167	66	153%
Deferred	55	45	22%
Total income taxes	222	111	100%
Net income	\$ 819	\$ 392	109%
Railway operating ratio (%)	58.3	70.7	(18%)
Earnings per share – diluted	\$ 3.28	\$ 1.53	114%

Notes

1. Stock Repurchase Program

We repurchased and retired 5.7 million and 3.9 million shares of common stock under our stock repurchase program during the first six months of 2021 and 2020, respectively, at a cost of \$1.5 billion and \$669 million, respectively.



Consolidated Statements of Income

(in millions, except per share amounts)

First Six Months

		1 11 50 513	TITOTICIES	•	
	 2021	2020 (GAAP)		djusted 2020 n-GAAP ²)	% Change (Non-GAAP)
Railway operating revenues					
Merchandise	\$ 3,288	\$ 2,979	\$	2,979	10%
Intermodal	1,520	1,224		1,224	24%
Coal	630	507		507	24%
Total railway operating revenues	5,438	 4,710		4,710	15%
Railway operating expenses					
Compensation and benefits	1,235	1,208		1,208	2%
Purchased services and rents	822	775		775	6%
Fuel	365	273		273	34%
Depreciation	586	574		574	2%
Materials and other	248	317		317	(22%)
Loss on asset disposal		385		2	%
Total railway operating expenses	3,256	3,532		3,147 2	3%
Income from railway operations	2,182	1,178		1,563 ²	40%
Other income – net	42	71		71	(41%)
Interest expense on debt	 317	310		310	2%
Income before income taxes	1,907	939		1,324 ²	44%
Income taxes					
Current	308	110		112 2	175%
Deferred	107	56		151 2	(29%)
Total income taxes	 415	166		263 2	58%
Net income	\$ 1,492	\$ 773	\$	1,061 2	41%
Railway operating ratio (%)	59.9	75.0		66.8 2	(10%)
Earnings per share – diluted	\$ 5.94	\$ 3.00	\$	4.11 2	45%

2. Loss on Asset Disposal

In 2020, we sold 703 locomotives deemed excess and no longer needed for railroad operations. We evaluated these locomotive retirements and concluded they were abnormal. Accordingly, we recorded a \$385 million loss to adjust their carrying amount to their estimated fair value, which resulted in a \$97 million tax benefit. These amounts have been reflected on a non-GAAP basis. See the Reconciliation of Non-GAAP Financial Measures section on pages 8 and 9.

Consolidated Balance Sheets

(\$ in millions)

	J	une 30, 2021	Dec	ember 31, 2020
Assets				
Current assets:				
Cash and cash equivalents	\$	1,670	\$	1,115
Accounts receivable – net		941		848
Materials and supplies		246		221
Other current assets		155		134
Total current assets		3,012		2,318
Investments		3,658		3,590
Properties less accumulated depreciation of \$11,777				
and \$11,985, respectively		31,355		31,345
Other assets		729		709
Total assets	\$	38,754	\$	37,962
Liabilities and stockholders' equity				
Current liabilities:				
Accounts payable	\$	1,116	\$	1,016
Income and other taxes		302		263
Other current liabilities		330		302
Current maturities of long-term debt		1,048		579
Total current liabilities		2,796		2,160
Long-term debt		12,669		12,102
Other liabilities		1,937		1,987
Deferred income taxes		7,035		6,922
Total liabilities		24,437		23,171
Stockholders' equity:				
Common stock \$1.00 per share par value, 1,350,000,000 shares authorized; outstanding 246,972,217 and 252,095,082 shares,				
respectively, net of treasury shares		248		254
Additional paid-in capital		2,240		2,248
Accumulated other comprehensive loss		(578)		(594)
Retained income		12,407		12,883
Total stockholders' equity		14,317		14,791
Total liabilities and stockholders' equity	\$	38,754	\$	37,962



Consolidated Statements of Cash Flows

(\$ in millions)

(\$ in initions)	First Six	Mont	hs
	 2021		2020
Cash flows from operating activities			
Net income	\$ 1,492	\$	773
Reconciliation of net income to net cash provided by operating activities:	,		
Depreciation	586		574
Deferred income taxes	107		56
Gains and losses on properties	(75)		(11)
Loss on asset disposal			385
Changes in assets and liabilities affecting operations:			
Accounts receivable	(96)		98
Materials and supplies	(25)		(13)
Other current assets	30		30
Current liabilities other than debt	170		_
Other – net	(92)		(134)
Net cash provided by operating activities	2,097		1,758
Cash flows from investing activities			
Property additions	(627)		(735)
Property sales and other transactions	66		258
Investment purchases	(5)		(5)
Investment sales and other transactions	 37		(58)
Net cash used in investing activities	(529)		(540)
Cash flows from financing activities			
Dividends	(496)		(482)
Common stock transactions	6		26
Purchase and retirement of common stock	(1,525)		(669)
Proceeds from borrowings	1,087		784
Debt repayments	 (85)		(314)
Net cash used in financing activities	 (1,013)		(655)
Net increase in cash and cash equivalents	555		563
Cash and cash equivalents			
At beginning of year	 1,115		580
At end of period	\$ 1,670	\$	1,143
Supplemental disclosures of cash flow information			
Cash paid during the period for:			
Interest (net of amounts capitalized)	\$ 281	\$	287
Income taxes (net of refunds)	249		1

Railway Operating Revenues Analysis

			Re	venues			Units			Re	ven	ue per U	nit	
		(\$ in	millions	s)	(in thousands	s)	(\$ per unit)					
Commodity and Period		2021		2020	% Change	2021	2020	% Change	2021			2020	% Change	
First Quarter Agriculture, forest and consumer products	\$	539	\$	551	(2%)	178.3	181.5	(2%)	\$	3,026	\$	3,036	_	
Chemicals		459		520	(12%)	127.0	142.3	(11%)		3,615		3,653	(1%)	
Metals and construction		370		367	1%	155.0	154.9	_		2,386		2,370	1%	
Automotive		240		234	3%	93.7	90.4	4%		2,557		2,593	(1%)	
Merchandise		1,608		1,672	(4%)	554.0	569.1	(3%)		2,903		2,939	(1%)	
Intermodal		719		655	10%	1,016.4	955.1	6%		708		685	3%	
Coal		312		298	5%	166.5	163.5	2%		1,872		1,826	3%	
Total	\$	2,639	\$	2,625	1%	1,736.9	1,687.7	3%		1,519		1,556	(2%)	
Second Quarter Agriculture, forest and consumer products	\$	578	\$	498	16%	187.7	165.8	13%	\$	3,076	\$	3,004	2%	
Chemicals		494		423	17%	133.7	112.1	19%		3,691		3,771	(2%)	
Metals and construction		402		293	37%	176.3	136.1	30%		2,285		2,154	6%	
Automotive		206		93	122%	82.3	37.1	122%		2,507		2,499	_	
Merchandise		1,680		1,307	29%	580.0	451.1	29%		2,896		2,897	_	
Intermodal		801		569	41%	1,062.6	884.4	20%		754		644	17%	
Coal		318		209	52%	173.2	111.6	55%		1,837		1,864	(1%)	
Total	\$	2,799	\$	2,085	34%	1,815.8	1,447.1	25%		1,542		1,440	7%	

Year-to-date									
Agriculture, forest and consumer products	\$ 1,117	\$ 1,049	6%	366.0	347.3	5%	\$ 3,051	\$ 3,021	1%
Chemicals	953	943	1%	260.7	254.4	2%	3,654	3,705	(1%)
Metals and construction	772	660	17%	331.3	291.0	14%	2,332	2,269	3%
Automotive	446	327	36%	176.0	127.5	38%	2,534	2,566	(1%)
Merchandise	3,288	2,979	10%	1,134.0	1,020.2	11%	2,899	2,920	(1%)
Intermodal	1,520	1,224	24%	2,079.0	1,839.5	13%	731	665	10%
Coal	630	507	24%	339.7	275.1	23%	1,854	1,841	1%
Total	\$ 5,438	\$ 4,710	15%	3,552.7	3,134.8	13%	1,531	1,502	2%



Railway Operating Revenues Variance Analysis

(\$ in millions)

Second Quarter 2021 vs. 2020

	Merchandise			Interm	odal	Coal				
	 Amount		Amount		Percent		Amount	Percent		
Revenue Variance due to:										
Volume	\$ 374	29%	\$	115	20%	\$	115	55%		
Fuel surcharge revenue	19	1%		58	10%		2	1%		
Rate, mix and other	 (20)	(2%)		59	10%		(8)	(4%)		
Total	\$ 373	29%	\$	232	41%	\$	109	52%		

Year-to-date 2021 vs. 2020

		Merchandise				odal	Coal			
	Amount		Percent	Amount		Percent		Amount	Percent	
Revenue Variance due to:										
Volume	\$	332	11%	\$	159	13%	\$	119	23%	
Fuel surcharge revenue		(6)			52	4%		(1)		
Rate, mix and other		(17)	(1%)		85	7%		5	1%	
Total	\$	309	10%	\$	296	24%	\$	123	24%	

Intermodal Units by Market

(in thousands)

	Se	econd Quarter	•		Year-to-date							
	2021	2020	% Change	2021	2020	% Change						
Domestic	661.9	566.6	17%	1,300.9	1,164.9	12%						
International	400.7	317.8	26%	778.1	674.6	15%						
Total	1,062.6	884.4	20%	2,079.0	1,839.5	13%						

Coal Tonnage by Market

(in thousands)

	Se	econd Quarter	•	•		
	2021	2020	% Change	2021	2020	% Change
Utility	8,563	5,700	50%	17,109	14,598	17%
Export	6,580	3,669	79%	13,273	9,738	36%
Domestic metallurgical	3,325	2,338	42%	5,812	4,614	26%
Industrial	871	747	17%	1,770	1,728	2%
Total	19,339	12,454	55%	37,964	30,678	24%

Financial, Traffic and Operating Statistics

(\$ in millions - except as noted)

| Increase (Decrease)
| 2020 | 2021 | 2021 vs. 2020 |

				2020			2021				T == .	7				2021 VS. 2020						
		First	Second		Third		urth	37		First	Second	Third	Fourth	Year-to-	11	First		econd	Third	Fourth		r-to-
	<u> </u>	uarter	Quarter	-	uarter	Qua	arter	Year	LQ	uarter	Quarter	Quarter	Quarter	date	1 `	uarter	Q	uarter	Quarter	Quarter		ate
	(Non-	-GAAP)		(Noi	n-GAAP)			(Non-GAAP)							(No	n-GAAP)			(Non-GAAP)		(Non-C	GAAP)
Railway operating revenues	\$	2,625	\$ 2,085	\$	2,506	\$	2,573	\$ 9,789	\$	2,639	\$ 2,799			\$ 5,438	\$	14	\$	714			\$	728
Railway operating expenses:																						
Compensation and benefits		622	586		578		587	2,373		611	624			1,235		(11)		38				27
Purchased services		321	302		320		345	1,288		318	352			670		(3))	50				47
Equipment rents		82	70		67		81	300		75	77			152		(7))	7				_
Fuel		189	84		126		136	535		177	188			365		(12))	104				92
Depreciation		292	282		293		287	1,154		292	294			586		_		12				12
Materials		72	62		72		68	274		61	61			122		(11))	(1)				(12)
Claims		42	40		59		38	179		38	43			81		(4)		3				(1)
Other		52	49		52		47	200		52	(7)		45		_		(56)				(56)
Total railway operating expenses		1,672	1,475		1,567		1,589	6,303		1,624	1,632			3,256		(48)		157				109
Income from railway operations		953	610		939		984	3,486		1,015	1,167			2,182		62		557				619
Other income – net		22	49		39		43	153		7	35			42		(15))	(14)				(29)
Interest expense on debt		154	156		155		160	625		156	161			317		2		5				7
Income before income taxes		821	503		823		867	3,014		866	1,041			1,907		45		538				583
Total income taxes		152	111		180		196	639		193	222			415		41		111				152
Net income	\$	669	\$ 392	\$	643	\$	671	\$ 2,375	\$	673	\$ 819			\$ 1,492	\$	4	\$	427			\$	431
Weighted average shares outstanding - diluted (in millions)		258.7	256.7		256.1		254.7	256.6		252.6	250.0			251.3		(6.1))	(6.7)				(6.4)
Earnings per share – diluted (dollars)	\$	2.58	\$ 1.53	\$	2.51	\$	2.64	\$ 9.25	\$	2.66	\$ 3.28			\$ 5.94	\$	0.08	\$	1.75			\$	1.83
Dividends per share (dollars)	\$	0.94	\$ 0.94	\$	0.94	\$	0.94	\$ 3.76	\$	0.99	\$ 0.99			\$ 1.98	\$	0.05	\$	0.05			\$	0.10
Railway operating ratio (percent)		63.7	70.7		62.5		61.8	64.4		61.5	58.	3		59.9		(2.2))	(12.4)				(6.9)
Property additions	\$	366	\$ 369	\$	318	\$	441	\$ 1,494	\$	265	\$ 362			\$ 627	\$	(101)	\$	(7)			\$	(108)
Cash and cash equivalents	\$	608	\$ 1,143	\$	1,359	\$	1,115	\$ 1,115	\$	998	\$ 1,670			\$ 1,670	\$	390	\$	527			\$	527
Total debt	\$	12,207	\$ 12,697	\$	12,723	\$ 1	12,681	\$ 12,681	\$	12,617	\$ 13,717			\$ 13,717	\$	410	\$	1,020			\$	1,020
Total debt-to-total capitalization (percent)		45.1	46.1		46.0		46.2	46.2		46.3	48.9)		48.9		1.2		2.8				2.8
Gross ton miles (GTMs) (in billions)		85.0	69.7		82.3		83.0	320.0		83.8	86.9			170.7		(1%)		25%				10%
Revenue ton miles (in billions):																						
Merchandise		27.3	22.7		24.8		25.4	100.2		26.3	27.7			54.0		(4%)		22%				8%
Intermodal		10.3	9.5		11.3		11.4	42.5		10.6	11.2			21.8		3%		18%				10%
Coal		6.2	4.0		5.3		5.9	21.4		6.5	6.8			13.3		5%		70%				30%
Total		43.8	36.2		41.4		42.7	164.1		43.4	45.7			89.1		(1%)		26%				11%
Railroad employees (average)		21,232	20,086		19,606	1	19,192	20,029		18,755	18,537			18,646		(12%)		(8%)				(10%)
GTMs (thousands) per employee		4,002	3,474		4,194		4,327	15,977		4,467	4,689			9,155		12%		35%				23%
Locomotive diesel fuel consumed (in thousands of gallons)	1	102,261	79,199		91,230	9	95,147	367,837		97,724	95,796			193,520		(4%)		21%				7%
Average price (dollars) per gallon of locomotive diesel fuel	\$	1.732	\$ 0.975	\$	1.287	\$	1.345	\$ 1.358	\$	1.656	\$ 1.838			\$ 1.746		(4%)		89%				25%
Gallons of fuel consumed per thousand GTMs		1.21	1.16		1.12		1.16	1.16		1.17	1.11			1.14		(3%)		(4%)				(4%)
Train speed (miles per hour)		23.8	24.6		22.6		21.9	23.2		20.5	20.1			20.3		(14%)		(18%)				(16%)
Terminal dwell (hours)		18.6	18.1		19.4		21.2	19.3		24.4	22.5			23.5		31%		24%				28%



Reconciliation of Non-GAAP Financial Measures

Information included within this Second Quarter 2021 Quarterly Financial Data includes non-GAAP financial measures, as defined by SEC Regulation G. The following tables adjust our 2020 U.S. Generally Accepted Accounting Principles ("GAAP") financial results to exclude the effects of the \$385 million loss on asset disposal and a \$99 million other-than-temporary impairment of an equity method investment. The income tax effects on the non-GAAP adjustments were calculated based on the applicable tax rates to which the non-GAAP adjustments relate. The Company uses these non-GAAP financial measures internally and believes this information provides useful supplemental information to investors to facilitate making period-to-period comparisons by excluding these 2020 charges. While the Company believes that these non-GAAP financial measures are useful in evaluating the Company's business, this information should be considered as supplemental in nature and is not meant to be considered in isolation from, or as a substitute for, the related financial information prepared in accordance with GAAP. In addition, these non-GAAP financial measures may not be the same as similar measures presented by other companies.

Consolidated Statements of Income - excluding loss on asset disposal and impairment of investment *,*** (\$ in millions except per share amounts)

	First Quarter												
		2020 GAAP)		s on asset	Adjusted 2020 (Non-GAAP)								
Total railway operating expenses	\$	2,057	\$	(385)	\$	1,672							
Income from railway operations	\$	568	\$	385	\$	953							
Income before income taxes	\$	436	\$	385	\$	821							
Total income taxes	\$	55	\$	97	\$	152							
Net income	\$	381	\$	288	\$	669							
Railway operating ratio (%)		78.4		(14.7)		63.7							
Earnings per share – diluted	\$	1.47	\$	1.11	\$	2.58							

	Third Quarter							
	2020 (GAAP)		Impairment of investment**		Adjusted 2020 (Non-GAAP)			
Purchased services and rents	\$	486	\$	(99)	\$	387		
Total railway operating expenses	\$	1,666	\$	(99)	\$	1,567		
Income from railway operations	\$	840	\$	99	\$	939		
Income before income taxes	\$	724	\$	99	\$	823		
Total income taxes	\$	155	\$	25	\$	180		
Net income	\$	569	\$	74	\$	643		
Railway operating ratio (%)		66.5		(4.0)		62.5		
Earnings per share – diluted	\$	2.22	\$	0.29	\$	2.51		

Reconciliation of Non-GAAP Financial Measures

Consolidated Statements of Income - excluding loss on asset disposal and impairment of investment *,***
(\$ in millions except per share amounts)

	Year Ended December 31,								
	Loss on asset								
	2020 (GAAP)		disposal and impairment of investment*,***		Adjusted 2020 (Non-GAAP)				
Purchased services and rents	\$	1,687	\$	(99)	\$	1,588			
Total railway operating expenses	\$	6,787	\$	(484)	\$	6,303			
Income from railway operations	\$	3,002	\$	484	\$	3,486			
Income before income taxes	\$	2,530	\$	484	\$	3,014			
Total income taxes	\$	517	\$	122	\$	639			
Net income	\$	2,013	\$	362	\$	2,375			
Railway operating ratio (%)		69.3		(4.9)		64.4			
Earnings per share – diluted	\$	7.84	\$	1.41	\$	9.25			

^{*} In 2020, we sold 703 locomotives deemed excess and no longer needed for railroad operations. We evaluated these locomotive retirements and concluded they were abnormal. Accordingly, we recorded a \$385 million loss to adjust their carrying amount to their estimated fair value, which resulted in a \$97 million tax benefit.

^{**} In 2020, we recorded an other-than-temporary impairment of \$99 million related to the carrying value of an equity method investment. This non-cash impairment charge is recorded in "Purchased services and rents" on the 2020 Consolidated Statement of Income and had a \$74 million impact on net income.



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